Effective Date: 8-31-24

At Cabinets Unlimited, we are committed to safeguarding your personal information and ensuring your privacy. This Privacy Policy outlines how we collect, use, and protect the information you provide when you interact with our website and communicate with us via text messages.

### 1. Information We Collect

When you use our website or engage with us via text message, we may collect the following types of information:

- Personal Information: This includes your name, phone number, email address, and any other contact details you provide.
- **Communication Data:** We collect the content of text messages you send us, including any personal information or inquiries contained within those messages.

## 2. How We Use Your Information

The information we collect is used for the following purposes:

- Customer Service: To respond to your inquiries, provide support, and improve our services.
- **Updates and Notifications:** To send you updates, promotional offers, and important information related to your interactions with us.
- **Personalization:** To tailor our communications and offers based on your preferences and interests.

### 3. How We Protect Your Information

We take reasonable measures to protect your personal information from unauthorized access, disclosure, alteration, and destruction. This includes:

- **Secure Communication:** We use encryption and secure channels to protect the data transmitted to and from our website and during text message exchanges.
- Access Control: We limit access to your personal information to authorized personnel who
  need it to perform their job functions.

# 4. Sharing Your Information

We do not sell, rent, or lease your personal information to third parties. We may share your information in the following circumstances:

- **Service Providers:** With trusted third-party service providers who assist us in managing our communications and providing customer support. These providers are contractually obligated to protect your information and use it only for the purposes specified.
- **Legal Requirements:** When required by law, regulation, or legal process, or to protect the rights, property, or safety of Cabinets Unlimited, our customers, or others.

## 5. Your Choices

You have the following choices regarding your personal information:

- **Opt-Out:** You can opt out of receiving promotional text messages from us by following the instructions included in the messages or contacting us directly.
- Access and Correction: You can request access to and correction of your personal information by contacting us at 270-240-5136.

## 6. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date. We encourage you to review this policy periodically to stay informed about how we are protecting your information.

## 7. Contact Us

If you have any questions or concerns about this Privacy Policy or our practices, please contact us at:

Cabinets Unlimited 270-240-5136 2930 Frederica St Owensboro KY 42301 info@OwensboroCabinets.com

Thank you for choosing Cabinets Unlimited. Your privacy is important to us, and we are committed to protecting it.